



Office Arrival Process

We strive to provide an easy and fast check-in process.

1 Our automated system will send you a text and email to pre-register for your appointment **3 days prior** to the scheduled appointment.

- You will be asked to review your demographics and insurance information
- You will be asked developmental questions and screening for well checks
- If your child has a chronic condition, we may ask additional screening questions



2 A nurse will call you **within 24 hours** of your child's appointment.

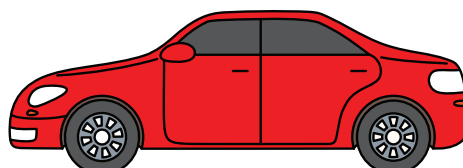
- They will discuss your child's current medications and allergies
- They will ask details about why your child is coming for an appointment and discuss their medical and family history



3 SICK VISITS

When you arrive for your appointment:

Please wait in your car, we will bring you in as soon as possible.



click on the text or email alert from our automated system informing us you are in the parking lot and ready to come in. If you do not hear from us within 5 minutes, please call the office.

WELL VISITS

You are welcome to enter the **Well Visit** side of the office, check in and use the waiting area inside. Please ring the doorbell or call the office for entry.